

Our Vision: Home With A Heart

Our Mission: Building a safe, inclusive, sustainable and vibrant Town



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NEE SOON CARES

Providing immediate financial assistance to needy families in Nee Soon

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CHONG PANG National Day Carnival 2022

13 Aug 2022



Home with a Heart:

nee soon CARES

"This scheme is a measure of the strength of our community here at Nee Soon. What is important is that the initiative allows different segments of the Nee Soon community to come together and come up with solutions to help those who are less fortunate."

– Minister K Shanmugam

The Nee Soon Cares Voucher scheme was officially launched by Nee Soon GRC MPs Minister K Shanmugam, Assoc Prof Muhammad Faishal Ibrahim, Mr Louis Ng, Mr Derrick Goh and Ms Carrie Tan in August this year.

Through this scheme, 800 less well-off families may each receive S\$300 worth of vouchers to be used at 120 participating merchants across Nee Soon. The first tranche, worth S\$150, has been disbursed in August, with the second half going out in December.

This grassroots scheme is a combined effort of our grassroots advisers and leaders, as well as volunteers, with the support of People's Association and participating merchants.

It provides immediate assistance to vulnerable families while social service agencies review their cases and explore ways to provide additional social and financial support.



有爱心的家园：义顺“关怀”礼券



“这项计划体现了我们义顺社区的凝聚力。重要的是，它让义顺区的界人士齐心协力，为弱勢的群体提供解决生活难的方法。”

—— 尚穆根部长

义顺关怀礼券是在今年八月，由义顺集选区的尚穆根部长、费绍尔副教授、黄国光、吴顺喜和陈浚敏五位议员正式宣布推出。

通过这项计划，约800户居住在义顺的弱势及低收入家庭，将能够各获得价值300元的礼券。义顺共有120个商家参与有关计划，居民可在这些场所使用礼券。礼券分两次派发，第一次已在八月派出，第二次将是在十二月，每次价值共达150元。

这项基层计划，是在我们的基层顾问和领袖，以及志愿者的共同努力之下，取得人民协会和参与商家的支持而得以推出。

它为弱势及低收入的家庭提供了即时的协助；与此同时，社会服务单位也会审查这些家庭的个案，以寻求提供额外社会与财务援助的不同方法。

Rumah yang Berhati: Nee Soon Cares

"Skim ini adalah pengukur kekuatan masyarakat kita di Nee Soon. Apa yang penting ialah inisiatif ini membolehkan segmen masyarakat yang berbeza di Nee Soon supaya sama-sama berganding bahu dalam mencari penyelesaian demi membantu mereka yang kurang bernasib baik."

- Menteri K Shanmugam

Skim Baucar Nee Soon Cares telah dilancarkan secara rasmi oleh Ahli-Ahli Parlimen GRC Nee Soon yang terdiri daripada Menteri K Shanmugam, Prof Madya Muhammad Faishal Ibrahim, Encik Louis Ng, Encik Derrick Goh dan Cik Carrie Tan pada Ogos tahun ini.

Melalui skim ini, 800 buah keluarga yang kurang berkemampuan boleh masing-masing menerima baucar bernilai S\$300 untuk digunakan di 120 buah gerai dan kedai saudagar yang mengambil bahagian di kawasan Nee Soon. Bahagian pertama, bernilai S\$150, telah dibayar pada bulan Ogos, manakala separuh keduanya pula akan dibayar pada bulan Disember.

Skim akar umbi ini adalah usaha gabungan para penasihat dan pemimpin akar umbi kita, serta para sukarelawan, dengan sokongan Persatuan Rakyat dan para saudagar yang mengambil bahagian.

Skim ini menyediakan bantuan segera kepada keluarga yang mudah terdedah sementara agensi perkhidmatan sosial mengkaji semula kes mereka dan meneroka cara-cara untuk memberikan sokongan tambahan sosial dan kewangan.



இதயமுள்ள இல்லம்: நீ தூன் 'கேர்ஸ்' (Nee Soon Cares)

நீ தூன் நகர மன்ற நாடாளுமன்ற உறுப்பினர்கள் அமைச்சர் கா சண்முகம், இணை பேராசிரியர் முஹம்மாட் ஃபைஷால் இப்ராஹிம், திரு லூயிஸ் இங், திரு டெரிக் கோ மற்றும் செல்வி கேரி டான் ஆகியோர் நீ தூன் 'கேர்ஸ்' பற்றுச்சீட்டுத் (NEE SOON CARES VOUCHER) திட்டத்தை இந்த ஆண்டு ஆகஸ்ட் மாதம் அதிகாரப்பூர்வமாகத் துவங்கி வைத்தார்கள்.

இந்தத் திட்டத்தின் மூலம், 800 வசதி குறைந்த குடும்பங்கள் ஒவ்வொன்றும் S\$300 மதிப்புள்ள பற்றுச்சீட்டுகளைப் பெறலாம். இந்தப் பற்றுச்சீட்டுகளை நீ தூன் முழுவதும் உள்ள 120 பங்குபெறும் வணிகங்களில் பயன்படுத்தலாம். S\$150 மதிப்புள்ள பற்றுச்சீட்டுகள், முதல் தவணை ஆகஸ்ட் மாதம் வழங்கப்பட்டன; இரண்டாவது பாதி டிசம்பரில் வழங்கப்படும்.

இந்த அடித்தளத் திட்டமானது, மக்கள் சங்கம் (PEOPLE'S ASSOCIATION) மற்றும் பங்குபெறும் வணிகர்களின் ஆதரவுடன் நமது அடித்தள அமைப்பு ஆலோசகர்கள், தலைவர்கள் மற்றும் தொண்டுகளின் ஒருங்கிணைந்த முயற்சியாகும்.

சமூகச் சேவை முகவர்கள், எளிதில் பாதிப்படையக்கூடிய குடும்பங்களின் வழக்குகளை மதிப்பாய்வு செய்து இவர்களுக்கு கூடுதல் சமூக மற்றும் நிதி உதவியை வழங்குவதற்கான வழிகளை ஆராயும் வேளையில், இந்தக் குடும்பங்களுக்கு உடனடி நிவாரணத்தை இந்தத் திட்டம் வழங்குகிறது.

"இத்திட்டம் நீ தூன்-இல் உள்ள நம் சமூகத்தின் வலிமை அளவை எடுத்துக்காட்டுகிறது. இதில் முக்கியமானது என்னவெனில், நீ தூன் சமூகத்தின் பல்வேறு அங்கத்தினர்கள் ஒன்றிணைந்து, வசதி குறைந்தோர்க்கு உதவுவதற்கான தீர்வுகளைக் கொண்டு வர இந்த முயற்சி வழிவகுக்கிறது."

- அமைச்சர் கா சண்முகம்

Is my family eligible for the Nee Soon Cares Voucher Scheme?

问：我家是否符合申请“义顺关怀礼券计划”的条件？

Adakah keluarga saya layak untuk Skim Baucar Nee Soon Cares?

நீ துன் 'கேர்ஸ்' பற்றுசீட்டு (Nee Soon Cares Voucher) திட்டத்திற்கு எனது குடும்பம் தகுதி பெற்றுள்ளதா?

Your household must: | 您的家里必须是: | Isi rumah anda mesti: | உங்கள் குடும்பம் கண்டிப்பாக:



Have at least one Singaporean family member
有至少一名新加坡身份的家庭成员

Mempunyai sekurang-kurangnya seorang ahli warga Singapura

குறைந்தது ஒரு சிங்கப்பூரரைக் கொண்டிருக்க வேண்டும்



Have per capita income not exceeding S\$900
个人平均收入不超过900元

Mempunyai pendapatan per kapita tidak melebihi S\$900

குடித்தன மாதாந்தரத் தனிநபர் சராசரி வருமானம் S\$900க்கு மிகாமல் இருக்க வேண்டும்



Be facing extenuating circumstances such as:
面临诸如此类的情况:

Berdepan dengan keadaan peringan seperti:

போன்றகடுமையானச் சூழ்நிலைகளை எதிர்கொள்பவர்களாக இருக்க வேண்டும்:



employment termination
遭受裁退
diberhentikan kerja
வேலை நீக்கம்



critical illness
危重疾病
penyakit kritikal
தீவிர நோய்வாய் பட்டல்



loss of sole breadwinner
失去唯一养家糊口的家庭成员
kehilangan pencari nafkah tunggal
குடும்பத்தின் ஒரே சம்பாதித்தயரின் உயிரிழப்பு



To apply, visit a CC near you!
有意申请者，请前往任何最靠近的民众俱乐部!

- Chong Pang Community Club
- Nee Soon Link Community Centre
- Nee Soon South Community Club

2pm - 6pm

Untuk memohon, sila melawat kelab masyarakat terdekat anda!
விண்ணப்பிக்க, உங்கள் அருகிலுள்ள சமூக நிலையத்திற்குச் செல்லவும்!

- Nee Soon Central Community Club
- Nee Soon East Community Club

10am - 6pm



DELIVERING SUPPORT TO SINGAPOREANS

定心与援助配套
伸援手，献关怀

MENYEDIAKAN PAKEJ BANTUAN UNTUK RAKYAT SINGAPURA

சிங்கப்பூரர்களுக்கான உத்தரவாதம்



CASH
CDC VOUCHERS
U-SAVE REBATES
MEDISAVE TOP-UPS

MOF
MINISTER OF FINANCE

CASH	\$700 - \$1,600
GSTV — CASH (SENIORS' BONUS)	\$600 - \$900
CDC VOUCHERS	\$400
ADDITIONAL U-SAVE REBATES	\$330 - \$570
MEDISAVE TOP-UPS	\$450
TOTAL SUPPORT OVER 5 YEARS	\$2,480 - \$3,920

go.gov.sg/AssurancePackage



Scan to check what you're eligible for
扫码以查阅您能获得多少不住
Imbas kod untuk mengetahui apa yang anda layak terima
நீங்கள் எதற்குத் தகுதிபெறுகிறீர்கள் என்பதைப்பார்க்க, வினாவைத் தகவல்குறியிட்டை வருடுங்கள்



Your View MATTERS

我们重视您的意见

Pandangan Anda Penting

உங்கள் கருத்து முக்கியமானது

Following the National Day Rally by PM Lee, our MPs — Minister K Shanmugam, Assoc Prof Muhammad Faishal Ibrahim, Chairman Derrick Goh Soon Hee, and Mr Louis Ng — had a discussion with grassroots leaders of Nee Soon GRC at Tzu Chi Humanistic Youth Centre.

The dialogue commenced with Minister Shanmugam speaking about the COVID-19 pandemic and Singapore's quick recovery due to Singaporeans' trust in the government. He also addressed the rising cost of living, and many felt reassured by the support schemes put forth by the government.

A plethora of other topics were also discussed, including the repeal of Section 377A and foreign talents in Singapore, as well as the Forward Singapore Exercise launched on 28 June 2022. There was also a Q&A session, where residents raised questions regarding women joining National Service and public housing waiting times, among others.

It was encouraging to see residents playing an active role in shaping Singapore's future!

Selepas Rapat Umum Hari Kebangsaan oleh PM Lee, Ahli-Ahli Parlimen kita — Menteri K Shanmugam, Prof Madya Muhammad Faishal Ibrahim, Pengerusi Majlis Perbandaran Nee Soon Encik Derrick Goh Soon Hee, dan Encik Louis Ng — mengadakan perbincangan dengan para pemimpin akar umbi GRC Nee Soon di Pusat Belia Humanistik Tzu Chi.

Sesi dialog tersebut dimulakan dengan Menteri Shanmugam bercakap mengenai pandemik COVID-19 dan pemulihan cepat Singapura adalah disebabkan oleh kepercayaan rakyat Singapura terhadap pemerintah. Beliau juga membincangkan cara menangani peningkatan kos sara hidup, dan ramai yang berasa terjamin dengan skim-skim sokongan yang dikemukakan oleh pemerintah.

Pelbagai topik lain turut dibincangkan, termasuk pemansuhan Seksyen 377A dan isu bakat asing di Singapura, serta Kegiatan Forward Singapore yang dilancarkan pada 28 Jun 2022. Sesi soal jawab juga diadakan di mana penduduk mengemukakan soalan-soalan mengenai penyertaan wanita dalam Perkhidmatan Negara, masa menunggu untuk perumahan awam dan lain-lain lagi.

Adalah sesuatu yang menggalakkan untuk melihat para penduduk memainkan peranan yang aktif dalam membentuk masa depan Singapura!

紧随李显龙总理在国庆群众大会发表演说之后，我们的议员——尚穆根部长、费绍尔副教授、吴顺喜主席及黄国光先生——在慈济人文青年中心和义顺集选区的基层领袖进行了一场对话。

首先，尚穆根部长谈到新冠疫情，指出新加坡之所以能够迅速复苏，全有赖于国人对政府的信任。他也谈及生活费上涨的问题，特别是人们如何因政府推出的援助计划而得以缓解生活忧虑。

另外，大家也借此机会畅谈了许多其他课题，包括377A条文的废除、外来人才、以及于2022年6月28日展开的“新加坡携手前进”运动。居民们也在问答环节里，就女性参加国民服役，还有预购组屋等候时间等课题提出询问。

见到居民如此积极地参与对话，共同塑造新加坡的未来，实在令人鼓舞！

பிரதமர் லீயின் தேசிய தினப் பேச்சைத் தொடர்ந்து, நீ துன் ஜி.ஆர்.சி-ன் நாடாளுமன்ற உறுப்பினர்களாகிய அமைச்சர் சண்முகம், இணைப் பேராசிரியர் முகம்மது பைசல் இப்ராஹிம், தலைவர் டெரிக் கோ துன் ஹீ மற்றும் திரு லூயிஸ் எங், டீசு சி மனிதநேய இளைஞர் மையத்தில் கிராஸ்ரூட் தலைவர்களுடன் கலந்துரையாடினர்.

கோவிட்-19 தொற்றுநோயைக் குறித்துப் பேசி, கோவிட்-19 தொற்றுநோயிலிருந்து சிங்கப்பூர் விரைவாக மீட்கப்பட்டதற்குக் காரணம், சிங்கப்பூர்கள் அரசாங்கத்தின்மீது வைத்திருந்த நம்பிக்கையே என்று குறி அமைச்சர் சண்முகம் உரையாடலைத் தொடங்கிவைத்தார். அவர் அதிகரித்து வரும் வாழ்க்கைச் செலவினங்களைப் பற்றி விவரித்துப் பேசிய பிறகு, அரசாங்கம் முன்வைத்த ஆதரவுத் திட்டங்களால் பலர் நிம்மதியடைந்தனர்.

மேலும், பல்வேறு தலைப்புகள் பற்றியும் பேசப்பட்டன. அவற்றில் சில, பிரிவு 377A-யும், சிங்கப்பூரிலுள்ள வெளிநாட்டுத் திறமைகளும், 28 ஜூன் 2022-அன்று தொடங்கப்பட்ட முன்னேறும் சிங்கப்பூர்த் திட்டமும் அடங்கும். நடைபெற்ற கேள்வி பதில் அங்கத்தின்போது, மற்ற கேள்விகளுக்கு மத்தியில், குடியிருப்பாளர்கள், பெண்கள் தேசிய சேவையாற்றுவதன் குறித்தும் பொது வீடுகளுக்கான காத்திருப்பு நேரங்களைக் குறித்தும் கேள்வி எழுப்பினர்.

சிங்கப்பூரின் எதிர்காலத்தை வடிவமைப்பதில் குடியிருப்பாளர்கள் மும்முரமாகப் பங்கு வகிப்பதைப் பார்த்தது, ஊக்கமளிக்கும் வகையில் அமைந்தது!





nee soon cup

resumes after two years

The year 2015 saw the launch of the Nee Soon Football and Study Programme, a programme that uses sports as an avenue to support and encourage youth development. The programme identifies promising footballers aged 7 to 16 years old and offers them football training and a study mentorship with volunteers. The purpose of the programme is simple yet noble — to keep the youth out of the streets and focused on their education.

The programme organises an annual competition, the Nee Soon Cup, which was halted because of the COVID-19 pandemic. After a two-year hiatus, the resumption of the competition put a smile on the faces of young footballers who have missed the exhilarating feeling of taking part in football matches. Their families, grateful to be able to gather in such events again, excitedly cheered them on from the sidelines.

The Nee Soon Cup 2022 was certainly a resounding success as it, once again, proved the effectiveness of the programme. Currently in its eighth year, Minister K Shanmugam says the programme has benefited many youths. He also thanks the volunteers, coaches, POSB Passion Kids Fund and FutsalArea @ Yishun for their unwavering support and contribution towards this cause.



DIGNITY FOR THOSE IN NEED

Adult diapers are a normal part of life amongst the elderly. However, the stigma around adult diapers hinders many from speaking about them openly, let alone seek help, when they require financial assistance. With Singapore's ageing population, this is certainly a cause for concern.

On 1 October, the International Day for Older Persons, Nee Soon South (NSS) launched its Eldercare Diaper Support Programme in partnership with Go With The Motion. The programme seeks to lighten the financial burden of purchasing adult diapers among low-income elderlies and their caregivers, empowering the elderly to lead more dignified and active lives. Under the programme, blue or orange CHAS card holders with urinary incontinence can receive five packs of adult diapers each month.

Besides identifying seniors and families requiring adult diapers and understanding the extent of their needs, the programme also aims to raise awareness of this geriatric need in the community, thereby lessening its stigmatisation.

Let us celebrate ageing!



Your help goes a long way!

You can contribute by donating adult diapers. Donation bins can be found at **Khatib Central Block 845 Sheng Shiong Supermarket** and **Block 849 NTUC FairPrice**.

If you know of anyone who might benefit from the programme, or would like to volunteer as a Diaper Angel to support the enrolment of beneficiaries and delivery of diapers, you may contact **Don Lee** at don_lee@pa.gov.sg or 6753 3121.

I am unable to get an HDB flat after many tries. What do I do?



23,000 flats
in 2022 & 2023

Up to **100,000**
flats to launch in
2021-2025 if needed



Almost **10,000** units
over 10 projects available for
November 2022 BTO exercise

Nearly **6,000** units
are located in non-mature
estates (NMEs)



First-time
homebuyers are
prioritised

Better chance at
applying for NMEs



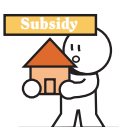
Almost all first-timer
families were invited to
book a flat
**within first
3 applications**
in NMEs

9 in 10
applicants are
successful within 2 tries

I worry that I am unable to afford an HDB flat.

For BTO Flat Buyers

BTO flats are heavily subsidised.



In 2021 & 2022, before grants:

92% of 4-room flats in NMEs < \$400k

90% of 5-room flats in NMEs < \$500k

Eligible first-timer buyers can receive the
Enhanced CPF Housing Grant (EHG) of up to \$80k

Nearly 90% of homebuyers use **≤25%** of
their monthly household income to service their HDB loan
for a flat across NMEs & MEs

Global benchmark = 30% to 35%

For Resale Flat Buyers



Median prices of resale flats before
housing grants (NMEs, transacted in
1H2022):

\$363k (3-room)

\$485k (4-room)

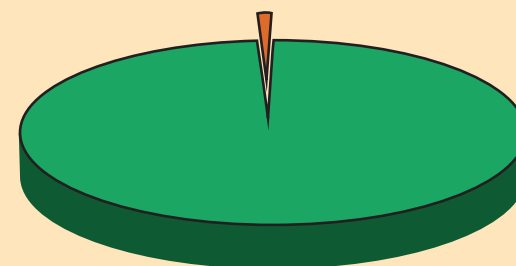
\$568k (5-room)

First-time flat buyers can receive
housing grants of **up to
\$160k**

Why are HDB resale flats going for \$1m?

Million-dollar resale flats form about 1% of all resale transactions
in 2021 and 2022. Comes with very attractive attributes e.g. central location, big
size (5-room or bigger, lofts, maisonettes, executive flats), high floor, nice view
and renovation etc.

“Million-Dollar” flats about 1%



The Soft Heart BEHIND THE HARD KNOCKS

敲敲门，一个温馨的问候



Residents would have seen Vincent Yan ascending and descending some 25 blocks across Nee Soon East, Nee Soon South and Chong Pang, knocking on doors and extending his helping hand to residents. The warm and bubbly 40-year-old, who has been a community liaison executive (CLE) for a year and a half, builds rapport with residents, understands their challenges and refers those struggling to relevant agencies who might be able to offer some financial assistance. Besides the welfare of residents, he also oversees the recovery of Service and Conservancy Charges (S&CC) arrears for Nee Soon Town Council.

The former Bishan resident, who has called Yishun his home for about a decade, laughingly recalls, “In fact, last time I didn’t like Yishun that much, but now I’m more comfortable.” Vincent enjoys cycling and brisk walking along Yishun Dam with the company of friends and loves the convenience offered by some 400 retailers in Northpoint City.

对许多义顺东、义顺南和忠邦的居民来说，严水良先生是个熟悉的面孔。他几乎每天都在这一带的25座组屋里，上下楼梯走一回，敲敲居民的大门，向他们伸出援手。

这位四十岁的先生，个性温和开朗，担任社区联络员（CLE）已有一年半的时间。他负责和居民建立良好的关系，了解他们生活上所面临的难题，有需要时也可以帮他们联系相关部门，向他们提供经济援助。除了协调居民的福利所需之外，他也负责为义顺市镇理事会监管追讨服务与杂费的工作。

之前居住在碧山的严水良先生，在大约十年前搬到义顺成为这里的居民。他打趣说：“说真的，以前我对义顺没什么特别的好感，现在才觉得比较习惯。”严先生喜欢和朋友结伴，到义顺水坝那里骑脚车和快走，也觉得义顺纳福城有四百多家商店，非常方便。



A People Person

Vincent’s love for people extends beyond his circle to the wider Yishun community, so it comes as no surprise when he rose to the challenges of becoming a CLE. “I’m actually a people person. I like to speak to people, help people,” he says.

Previous stints in the F&B and events management industries stood him in good stead when dealing with people. He explains, “When we encounter some nasty residents, I’m still able to take it. I have a high tolerance.” There is certainly no rose without thorns, but fulfilling moments are not rare in his job. Vincent fondly shares an anecdote of him helping a bedridden elderly lady to settle arrears on her behalf. He did this for three months before a caretaker took over and, since then, the resident has not appeared on the re-visit list.

Outside his job, he is also an avid volunteer. Having been an active grassroots leader (GRL) in the community for about five years and a former Citizens on Patrol (COP) volunteer, he says volunteering is important as it helps maintain the safety of the estate and brings people together.

Help Is at Your Doorstep

Vincent also takes this opportunity to clear up a misconception — that CLEs are creditors and debt collectors — citing experiences of residents avoiding his visits. “Actually, we are not here to scare them. We’re here to remind them,” he says.

He emphasises that payment of S&CC is mandatory, explaining that the funds are used for maintaining public spaces and HDB estates as well as paying town council cleaners who toil long hours to keep Yishun spick and span. He also reassures residents “there are a lot of financial assistance available, you know, MSF and SSO, to assist them during the times of temporary needs”.

Next time you hear a knock on your door, remember that Vincent is here to help!

喜爱与人相处

严先生喜欢与人相处，并不限于自己的小圈子，也延伸到整个义顺社区，所以他接受挑战，担任起一位联络员，也并不令人意外。他说：“我是喜欢和人们打成一片的，我喜欢和别人交流，多帮助大家。”

他之前曾在餐饮业和活动项目管理的工作任职，所以在人事方面比较得心应手。他解释说：“当我们遇到一些态度比较恶劣的居民时，我都能够泰然处之。我的容忍度还挺高。”

生活难免处处有挫折，但他在工作当中，也经常得到满足感。严先生分享说，有一回，他帮助一名卧病在床的年老妇女，偿还了三个月杂费等等，后来才由一位看护者接手。后来，这位居民就不再出现在重访名单里了。

工作之余，他也是一位积极的志愿工作者。他很积极地，在社区当了约五年的基层领袖，也曾是居民巡逻队的志愿者。他表示，这方面的工作很重要，能够帮助维持组屋区的安全，也拉近了人们之间的距离。

援手就在家门外

严先生也借此机会，澄清了大家一个普遍的误会，以为社区联络员等于讨债的债主。常有居民会躲避他的到访。“其实，我们不是来吓唬他们的，我们是来提醒他们的。”

他强调说，交付服务与杂费是强制的，因为资金是用来维持公共场所和组屋区，同时是要发薪给日夜辛劳的清洁工友们，毕竟义顺的整洁都有赖于他们。他也促请居民放心，“有不少经济援助计划，比如社会及家庭发展部的社会服务组织，都能够为临时的需求提供协助。”

下回大家听到敲门的声音，就要记得了：严先生是来帮忙大家的！



ONE LITRE A DAY *keeps climate change at bay*

Nee Soon East resident Mrs Zarin believes everyone has good in their hearts and wants to give back to the community. Eight years ago, she and a group of friends in Simei embarked on a journey to collect oil for recycling. What started as an Earth Day initiative became a regular project for Mrs Zarin, who carried the torch even after she moved to Nee Soon.

Collaborating with Alpha Biofuels, the project breathes new life into used cooking oils by processing them into biofuel, which can then be used to power vehicles and other machinery. This reduces our carbon footprint and the environmental damages caused by improper oil disposal.

The process is seamless, even during the pandemic. Residents drop their used oil off at Mrs Zarin's home, the collection point, or meet up at a convenient location such as MRT stations. Ever mindful of the environment, she explains that fuel consumed in driving to pick up small amounts of oil nullifies the positive effect. Once 40 litres of oil is collected, a driver from Alpha Biofuels picks the containers up.

"The process has been made so easy. The driver literally comes to my home to pick it up. Why shouldn't I do it? It's only a win-win for everyone. I've got nothing to lose," she says.

Mrs Zarin hopes to inspire others to start their own oil collection. She advises, "Everyone has a part to play in contributing towards a better environment. The least we can do is to not pour oil into the sink, as it causes environmental damage and clogs the sink. Don't reuse oil as it's bad for your health. Instead, collect until it reaches one to two litres and then let me know."

Encouraged by the involvement of her MP, Mr Louis Ng, in environmental sustainability, Mrs Zarin also volunteers at her block's community garden. With a supportive community and abundant green spaces in Nee Soon, she says, "I feel like I've really come home."



RECYCLING MADE EASY!

Have you got unwanted textiles lying around the house? Are they too old and tattered to be given away?

Now you can recycle them at the new recycling hub at Block 293 Yishun Street 22!

The textile recycling bin provided by Cloop accepts clothes, bags, shoes, and household items such as soft toys and pillows in any condition. Textile recycler Life Line Clothing then gives the waste a new life by turning them into new products or raw materials.

The hub also has a paper recycling machine by SGPaperRecycle — more than 100 have been deployed islandwide.

By doing their bit, residents can earn points through the susGain and SGRecycle apps respectively.

More textile bins have been installed across Nee Soon since the launch of the hub, which saw a total collection of 1,754 kg of textiles.



DONATE YOUR UNWANTED TEXTILES ANYTIME AT A LOCATION NEAR YOU:

- Blk 290 Yishun St 22, NSTC Main Office
- Blk 751 Yishun St 72, #01-187 Nee Soon Central Office
- Blk 751 Yishun St 72, #01-90 Nee Soon Central
- Blk 845 Yishun St 81, #02-00 Nee Soon South Office
- Blk 844 Yishun St 81, Nee Soon South
- Blk 411 Yishun Ring Road, #01-1819 Nee Soon Link Collection Office
- Blk 414 Yishun Ring Road, Nee Soon Link
- Blk 101 Yishun Ave 5, Chong Pang

TOWN COUNCIL FIRST GREEN COMMUNITY LIBRARY

Opens its Doors

Nee Soon Town Council has stepped up their sustainability efforts with the launch of the NSTC Green Community Library, a community library made entirely out of upcycled materials. Ms Carrie Tan Huimin, Vice-Chairperson of Nee Soon Town Council and MP for Nee Soon GRC, unveiled the library on 22 September in conjunction with Climate Action Week 2022. She referred to the library as a “great example of how we can work with our community partners and tap on their expertise to make Nee Soon a modern and sustainable town for all”.

The green community library is the first of its kind for town councils across the island. It features a reading bench made out of decommissioned MRT seats fitted with upcycled wooden arm rests and legs, which was a concerted effort by participants of a mini workshop organised by Ground-Up Initiative (GUI). Bookshelves made out of upcycled wooden crates and pallets built by social enterprise Terra SG certainly steal the limelight with its vintage look. About 30 students from PCF Sparkletots @ Nee Soon East lent their hands in beautifying the place with a wall art filled with butterfly cut-outs made out of upcycled plastic cartons. Kudos little ones!

Nee Soon Town Council thanks our community and corporate partners for playing an instrumental role in setting up this green library. Residents will also be happy to know that books placed at the library have been given a second life by generous residents and town council staff. Posters educating the public sustainable habits have also been incorporated into the community space.

Closing off, Ms Carrie stressed, “We need to take intentional steps to collectively move towards a more sustainable future and we can start by being mindful of what we waste, and what we can reuse and repurpose.”

Let us unite in our efforts to shape a sustainable future!



WHAT HAPPENS IF YOU LOSE MENTAL CAPACITY ONE DAY? Don't leave things to chance!



Have you ever wondered who can make decisions for you and manage your personal welfare and financial affairs?

You can count on our team of ***Professional Deputies and Donees (PDD)** to plan for your future and enjoy peace of mind.

Call us for a short chat today!

6317 9996 / 9653 1076
(Office Hours: Monday - Friday 9.00am to 6.00pm)

EnquiryPDD@touch.org.sg

www.touch.org.sg



*Our specialist team of PDDs are registered with the Office of the Public Guardian (<https://www.msf.gov.sg/opg>).

PROMPT ASSISTANCE

Given to Family after Fire in Yishun



A family was rescued from a fire in their flat on the fifth storey of Block 451, Yishun Ring Road, on the morning of 1 October. The family of five was trapped in their bedrooms after a fire broke out, probably due to an overcharged battery pack of a power-assisted bicycle in the living room.

MP Mr Derrick Goh Soon Hee reached out to the affected family and their neighbours on the day of the incident to render help, and made a follow-up visit to the family a week after to check in on them.

The joint efforts by various agencies — Nee Soon Town Council (NSTC), Housing Development Board (HDB), People's Association (PA) and Singapore Civil Defence Force (SCDF) — and the support from grassroots leaders and volunteers provided tremendous help to the family. NSTC swiftly acted on clearing the debris in the flat. The common corridor was repainted as well.

Meanwhile, HDB provided the affected family with a temporary flat, and the team from PA and the grassroots also provided immediate financial assistance such as NTUC vouchers for groceries, as well as standing fans and mattresses to help the family settle in.

A vendor of the HomeFix scheme has been assessing the costs of basic repairs involving the windows and electrical cables. An emergency fund from Northwest CDC and Nee Soon Link's Citizens' Consultative Committees received by the family has also helped with the refurbishment of their flat.

Mr Derrick Goh thanked the volunteers and relevant agencies for their prompt assistance and support.

He added that the family was fortunate to have escaped serious or even fatal injuries, thanks to firefighting and rescue operations by the SCDF.

It was a rough lesson learnt about exercising self-discipline over the devices we own, according to the homeowner Ken, who does Grab deliveries for a living.



Residents should not overcharge or charge their devices overnight as there have been cases of power banks, phones and PMDs catching fire.

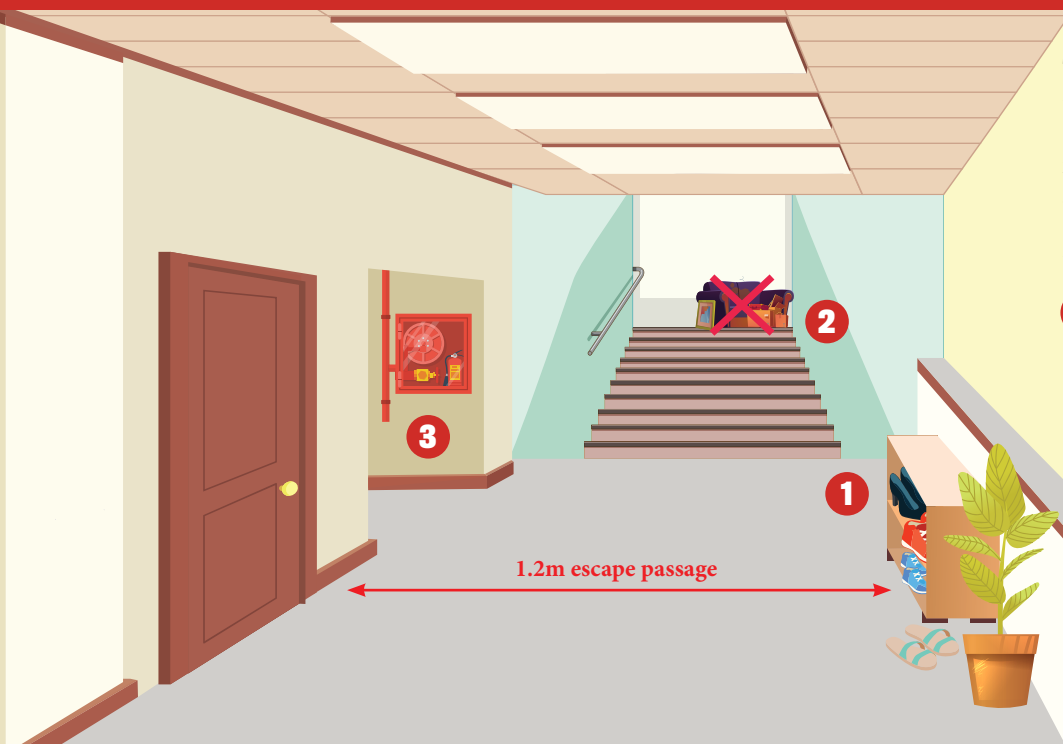


GUIDELINES ON THE USE OF COMMON AREAS

There are hundreds of fires at the common areas of HDB estates every year. Obstruction to common corridors and firefighting equipment (e.g. dry risers & hose reels) can seriously hamper firefighting efforts and smooth evacuation in a fire and medical emergency, endangering your lives. Cluttered corridors also pose a fire hazard and impede movement of moving aids.

Residents are required to comply with the following guidelines:

- 1** Placements of shoe racks, foldable clothing racks and potted plants are allowed along the corridor provided the shoe rack is for the sole purpose of keeping shoes; the clothing rack can be easily folded or removed in times of emergency; and the potted plants are on the same side. A minimum clear escape passage of 1.2m clearance is to be maintained.
- 2** Strictly no placement/storage of objects at staircases and its immediate landing.
- 3** Strictly no placement/storage of items within dry/wet riser and hose reel compartments. Access to dry/wet landing valves and breaching inlet must not be obstructed.



CHAIRMAN'S MESSAGE



Dear Residents,

We all remember the many uplifting stories during the pandemic — neighbours stepping up to help each other, residents appreciating our frontliners, and the donation of food and essential items to residents in need. I am delighted that one of our many heroes, Mdm Ruku, was highlighted by our Prime Minister during the National Day Rally this year.

I am sure this community spirit of neighbours helping neighbours continues even as we transition into the new normal. So I am excited to read the stories as we unveil and announce the Yishunite of the Year award in the next few months.

Along with the removal of most COVID-19 restrictions, our town council has been hard at work organising events to promote sustainable practices, appreciating our town council cleaners, and gathering residents' feedback on the Neighbourhood Renewal Programme. In the past six months, Nee Soon Town Council (NSTC) has paved the way for many sustainable initiatives. Earlier this year, we partnered with LTA to upcycle 10 sets of two-seater train seats and system maps into benches, making us the first town council to give a new lease of life to Singapore's old trains. We also led the way, launching a textile and paper recycling hub in the heartlands as well as a community library built entirely out of upcycled materials.

Notwithstanding the tight labour market, NSTC continues to focus on the routine work. Day in and day out, our property teams and cleaning vendors are out and about, making sure that our town is clean and orderly, and our lifts are serviced regularly. As reported in the local media, NSTC remains in compliance with required town council rules per the Ministry of National Development governance report. Additionally, I am proud to share that NSTC also continues to do well in our Town Council Management Report (TCMR) for the eighth consecutive year, scoring "Green" bands in all areas — estate cleanliness, estate maintenance, lift performance and S&CC arrears management.

I would like to thank our residents for their continued support. Our staff at NSTC are encouraged by the results of our hard work in making Nee Soon a better place. We will continue to make Nee Soon a safe, inclusive, sustainable and vibrant town, a place we can call our Home With A Heart!

Derrick Goh Soon Hee
Chairman of Nee Soon Town Council

Compliments from Residents





CONGRATULATIONS

to our National Day Awards 2022 recipients!

Mr Oliver Osman Junus,
BBM

Ms Jennifer Yam Poh Choo,
PBM

Mr Toh Kim Seng,
PBM

Mr Adrian Teng Chien Ming,
PBM

Mr Lewis Yong Fook Seng,
PBM

Mr Jackson Lam Weiliang,
PBM

Sudoku

1	5		2		9			4
	4				6	9		
				4			6	3
	7		4			8		6
6					8			5
2		8		6			1	
4	6			8				
			6				7	
8		7	5		1		4	9

Difficulty Level: Medium

Answer

6	4	9	1	2	5	7	3	8
8	7	3	4	6	9	1	2	5
2	5	1	1	3	8	7	6	9
7	1	4	5	9	3	8	6	2
5	3	2	8	7	6	4	1	9
9	6	8	2	4	1	5	7	3
3	9	5	7	4	2	3	8	6
2	1	2	6	9	5	8	3	7
4	8	7	6	3	2	5	1	9

CHONG PANG



Mr K Shanmugam
Minister for Home Affairs and Minister for Law
MP for Nee Soon GRC
Adviser to Nee Soon Town Council

Meet-the-People Sessions
Address: Blk 107 Yishun Ring Road, #01-207, Singapore 760107
Tel: 6758 3039 | WA: +65 9350 9004
Email: mps@chongpang.org
Operating hours: Tuesdays 7.30pm onwards (except PH & eve of PH)
f K Shanmugam Sc kshanmugam_ K Shanmugam

NEE SOON CENTRAL



Assoc Prof Muhammad Faishal Ibrahim
Minister of State for Ministry of Home Affairs and
Ministry of National Development
MP for Nee Soon GRC
Adviser to Nee Soon Town Council

Meet-the-People Sessions
Address: Blk 609 Yishun St 61, #01-235, Singapore 760609
Tel: 6752 2532
Email: MPS.NSC@gmail.com
Operating hours: Mondays 7pm onwards (except PH & eve of PH)
f muhammad.faishal.ibrahim1 muhammadfaishalibrahim

NEE SOON EAST



Mr Louis Ng Kok Kwang
MP for Nee Soon GRC
Adviser to Nee Soon Town Council

Meet-the-People Sessions
Address: Void deck of Blk 228 Yishun St 21, Singapore 760228
Tel: 6755 1946
Email: Louisng4nse@gmail.com, nee.soon.east.mps@pap.org.sg
Operating hours: Mondays 7.30pm - 9pm
(first 4 Mondays of the month, except PH & eve of PH)
f louisngkokkwang

NEE SOON LINK



Mr Derrick Goh Soon Hee
MP for Nee Soon GRC
Chairman of Nee Soon Town Council

Meet-the-People Sessions
Address: Blk 461 Yishun Ave 6, #02-01, Singapore 740461
Email: derrickgohsh.mps@gmail.com
Operating hours: Mondays 7.30pm - 9.30pm
(first 4 Mondays of the month, except PH & eve of PH)
f derrickgohsh

NEE SOON SOUTH



Ms Carrie Tan Huimin
MP for Nee Soon GRC
Vice-Chairperson of Nee Soon Town Council

Meet-the-People Sessions
Address: Blk 850 Yishun St 81, #01-94, Singapore 760850
Tel: 6759 3413 | WA: +65 9634 5259
Email: CarrieTanNSS@gmail.com
Operating hours: Mondays 7.30pm - 9.30pm (except PH & eve of PH)
f CarrieTanCares carrietancases

LOCATE US

Yishun
Blk 290 Yishun St 22, S(760290)

Nee Soon Central
Blk 751 Yishun St 72, #01-186, S(760751)

Nee Soon South
Blk 845 Yishun St 81, #02-00, S(760845)

Nee Soon Link
Blk 411 Yishun Ring Rd, #01-1819, S(760411)

EMSU
Essential Maintenance Service Unit (EMSU)
After office hours: 1800 241 7711



NEE SOON TOWN COUNCIL

Tel: 6758 0129
Email: feedback@nstc.org.sg

f Nee Soon Town Council
neesoontc
Nee Soon Town Council
NeeSoonTC



Raeding a dook msy come naturisl to most, dut for somə, ti's a struggle

(Perhatian: Pernyataan dalam Bahasa Inggeris di atas akan dilihat sebegini rupa oleh seseorang yang menghidapi disleksia. Disleksia adalah satu gangguan pembelajaran yang melibatkan kesulitan dalam mentafsirkan kata-kata, sebutan dan ejaan.)

UNDAUNTED BY DYSLEXIA

Dyslexia Association Singapore (DAS) is a social service organisation that seeks to help people with dyslexia, a learning difficulty that affects language learning and cognition, and other specific learning differences by offering specialist services and programmes tailored to their needs.

Currently, DAS has 13 learning centres islandwide, including the recent opening of its new Yishun centre at Block 741 Yishun Avenue 5. The new space caters to about 300 students, twice more than its previous facility, and is able to offer more programmes and services to the community, including the Main Literacy Programme, Preschool Early Literacy Programme and Maths Programme.

Senior manager Andrew Ho, who has been with DAS for more than a decade and manages the Yishun branch, shares about dyslexia, its challenges, and DAS' goals.

TIDAK GENTAR AKAN DISLEKSIA

Persatuan Disleksia Singapura (DAS) merupakan sebuah pertubuhan khidmat sosial yang bertujuan membantu orang yang mengalami disleksia — gangguan pembelajaran yang menjejaskan pembelajaran bahasa dan kognitif — serta perbezaan pembelajaran khusus yang lain dengan menawarkan perkhidmatan dan program-program pakar yang disesuaikan dengan keperluan mereka.

Pada masa ini, DAS mempunyai 13 buah pusat pembelajaran di serata pulau, termasuk pembukaan Pusat Yishun yang baharu di Blok 741 Yishun Avenue 5. Ruang baru ini dapat menampung kira-kira 300 orang pelajar, dua kali ganda berbanding dengan pusat sebelumnya, dan mampu menawarkan lebih banyak program dan perkhidmatan kepada masyarakat, termasuk Program Literasi Utama, Program Literasi Awal Prasekolah dan Program Matematik.

Pengurus kanan Andrew Ho, yang telah berkhidmat bersama DAS lebih sedekad dan menguruskan cawangan Yishun, berkongsi tentang disleksia, cabarannya, dan matlamat DAS.





Learning Differently

“Dyslexia is prevalent in all languages and cultures,” Andrew says. In Singapore, about 10 per cent of the population have dyslexia, with 4 per cent requiring intervention. Despite its prevalence, “there is still a stigma in revealing a learning difference and the impact it will have on a student,” he remarks.

Andrew is quick to address common misconceptions, such as dyslexia being a disease or due to mental retardation. He stresses that students with dyslexia have intelligence just like other children and have the ability to learn. However, they do struggle when learning, which can affect their self-esteem.

“DAS believes that each student is unique in their own way and have the strengths that will see them through their education and into a successful career,” says Andrew.

As such, DAS seeks to raise awareness of the strengths and challenges of learning differently. This has spurred them to launch the EMBRACE DYSLEXIA campaign, which seeks to debunk misconceptions about dyslexia, encourage dyslexic people to embrace their learning differences, and call upon organisations to take greater action in helping dyslexics alongside DAS.

Fostering Partnerships

“It takes a village to raise a child and even more for a child with learning differences,” Andrew says.

DAS recently partnered with organisations such as Lion City Sailors Football Club, MICRON, Singapore Sailing and DBS to allow their students to experience things that they otherwise may not have access to. Having role models to aspire to and advocates who actively support initiatives provides immense hope for students with dyslexia.

DAS also provides bursaries to low-income families, ensuring that their children can access DAS’ specialist services. As the organisation’s current bursary needs are over \$2 million, with the figure rising every year, one of the challenges they face is encouraging people to consistently donate.

He explains, “Our hope is that not one child is left behind because they do not have the finances to access the specialist support they need.”

Apart from donations, DAS is reaching out to Yishun residents to establish meaningful connections with those who would like to support the cause. In doing so, DAS will help the community to understand and embrace learning differences.

Let us help those who have difficulties in learning learn better.



Pembelajaran yang Berbeza

“Disleksia adalah gangguan yang lazim terdapat di dalam semua bahasa dan budaya,” kata Andrew. Di Singapura, sekitar 10 peratus penduduk mengalami disleksia, dengan 4 peratus yang memerlukan campur tangan. Walaupun lazim, “masih terdapat stigma dalam mendedahkan perbezaan pembelajaran dan kesannya terhadap seseorang pelajar,” kata beliau.

Andrew cepat menangani salah tanggapan yang sudah menjadi kebiasaan, seperti disleksia merupakan penyakit atau disebabkan terencat akal. Beliau menekankan bahawa pelajar yang mengalami disleksia memiliki kecerdasan yang sama seperti kanak-kanak lain dan mempunyai keupayaan untuk belajar. Namun, mereka bergelut apabila belajar, yang boleh menjejaskan keyakinan diri mereka.

“DAS percaya bahawa setiap pelajar adalah unik secara tersendiri dan mempunyai kekuatan yang akan membolehkan mereka berjaya dalam pendidikan dan kerjaya mereka,” kata Andrew.

Oleh itu, DAS berusaha meningkatkan kesedaran tentang kekuatan dan cabaran pembelajaran yang berbeza. Ini telah mendorong mereka untuk melancarkan kempen mendakap disleksia (EMBRACE DYSLEXIA), yang bertujuan untuk menyangkal salah tanggapan terhadap disleksia, menggalakkan orang yang mengalami disleksia untuk menerima perbezaan pembelajaran mereka, serta menyeru pertubuhan-pertubuhan agar bekerjasama dengan DAS untuk mengambil lebih banyak tindakan bagi membantu orang yang mengalami disleksia.

Memupuk Kerjasama

“Banyak orang diperlukan dalam menyediakan satu persekitaran yang selamat dan sihat bagi kanak-kanak di mana mereka diberikan keselamatan yang diperlukan untuk membangun dan berkembang subur dan berupaya menyedarkan harapan mereka dan lebih-lebih lagi buat seorang kanak-kanak yang mengalami perbezaan pembelajaran,” ujar Andrew.

Baru-baru ini, DAS telah bekerjasama dengan pertubuhan seperti Kelab Bola Sepak Lion City Sailors, MICRON, Singapore Sailing dan DBS untuk membolehkan pelajar-pelajar mereka mendapatkan pengalaman yang mereka mungkin tidak berpeluang memperolehnya. Dengan adanya tokoh contoh untuk mengaspirasi dan menyokong secara aktif dalam memberikan inisiatif, ini dapat menyediakan harapan yang besar kepada pelajar yang berdisleksia.

DAS juga menyediakan dermasiswa untuk keluarga berpendapatan rendah, yang memastikan anak-anak mereka boleh mendapatkan perkhidmatan pakar DAS. Memandangkan keperluan dermasiswa DAS pada masa ini melebihi \$2 juta, dan dengan angka tersebut meningkat setiap tahun, salah satu cabaran yang dihadapi adalah menggalakkan orang ramai menderma secara konsisten.

Beliau menjelaskan, “Harapan kami adalah untuk memastikan tiada seorang kanak-kanak yang ketinggalan atas alasan tidak mempunyai kewangan untuk mengakses sokongan pakar yang diperlukan.”

Selain derma, DAS menjangkau ke semua penduduk Yishun untuk menjalin hubungan yang bermakna dengan mereka yang ingin menyokong usaha ini. Dengan ini, DAS akan dapat membantu masyarakat untuk memahami dan menerima perbezaan pembelajaran.

Marilah kita membantu mereka yang mengalami kesulitan belajar untuk belajar dengan lebih baik lagi.

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